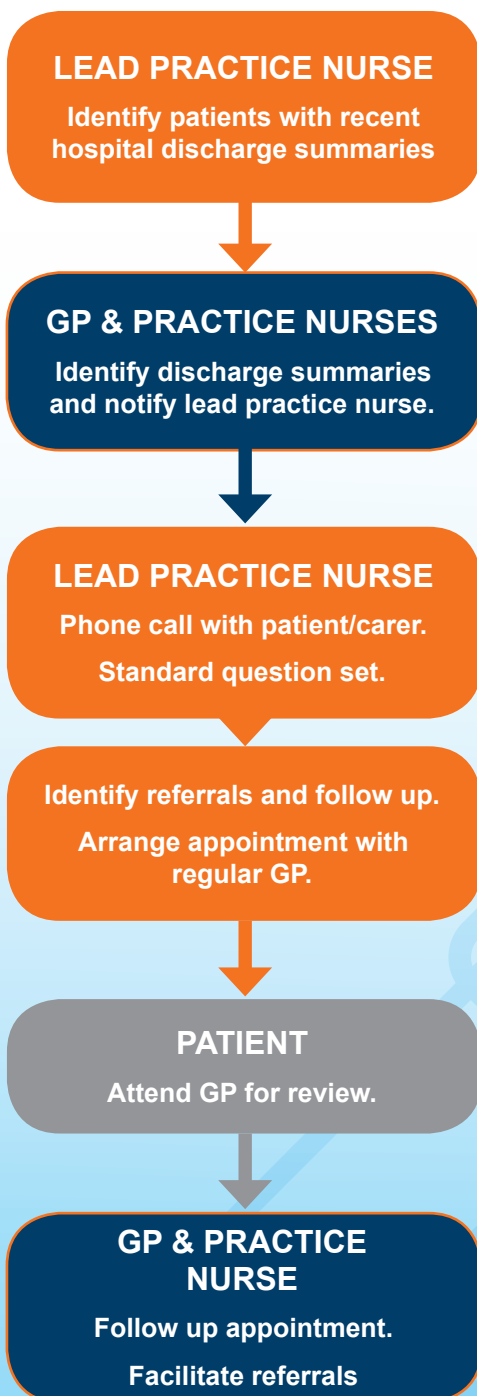




# MODEL OF CARE

## Hospital discharge follow up in general practice



**LEAD PRACTICE NURSE**

1. Identify patients with recent hospital discharge summaries received via clinical software.

**GP & PRACTICE NURSES**

2. Notify lead practice nurse of any discharge summaries received.

**LEAD PRACTICE NURSE**

3. Allocated 4 hours per week.
4. Patients recently discharged from hospital are contacted by telephone.
5. Standard set of questions asked to ascertain any post hospital discharge needs. Questions relate to:
  - Patient wellbeing
  - medication issues
  - pain management
  - wound management
  - current support and services
6. Responses are recorded in clinical software.
7. Identify referrals for other services and facilitate community care liaison.
8. Arrange appointment with regular GP for follow up.

**PATIENT**

9. Attend GP consultation for review and follow up.

**GP & PRACTICE NURSE**

10. Care provided based on individual needs.